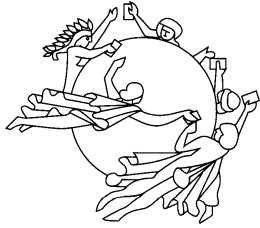


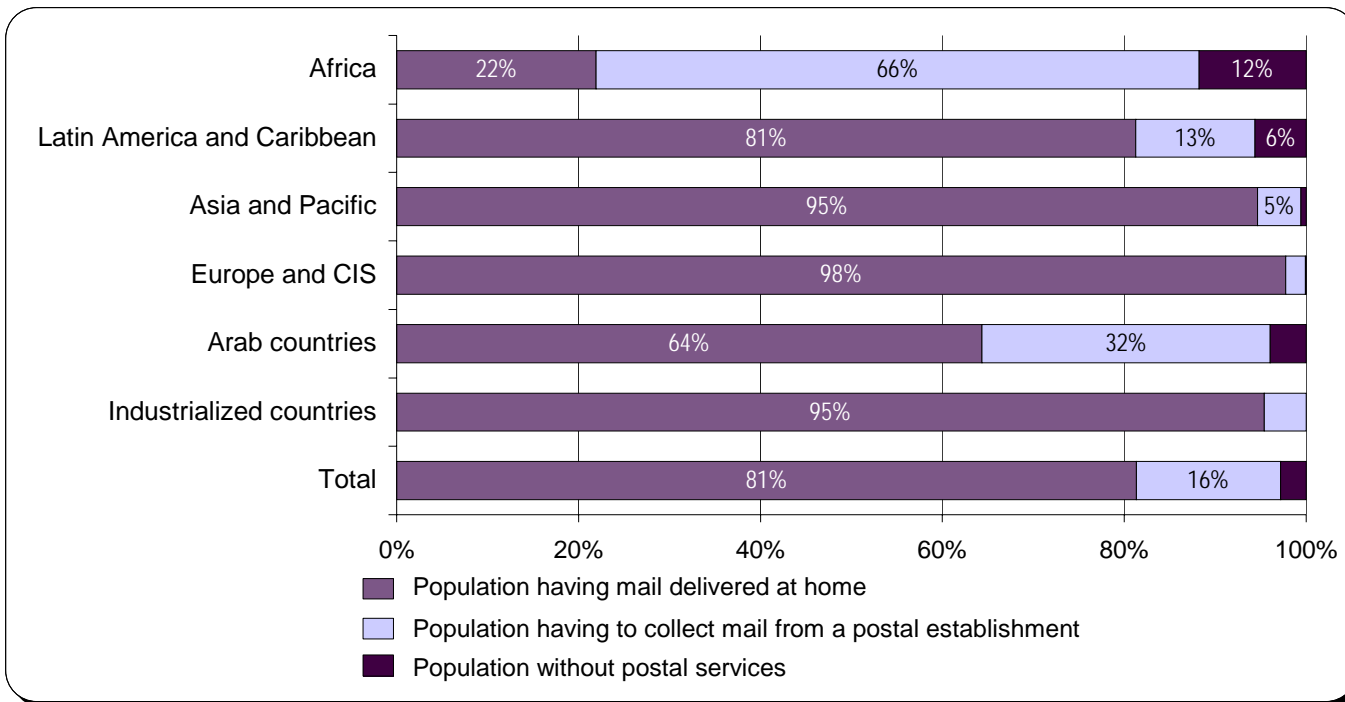
Development of postal services in 2006

A few key figures...

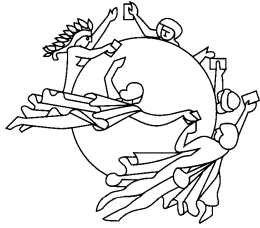


Access to postal services

(estimates by region, 2006)



- 81% of world population benefits from home mail deliveries
- 4% lacks postal services
- Mail deliveries to post office boxes are mainly made in Africa and Arab countries



Postal staff

(world estimates, 2006)

5.5 million postal staff

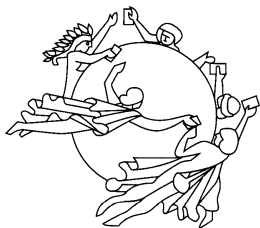
2005-2006: +1.2%

4.5 million **full-time** staff

- 81% of total number of staff
- average annual drop between 2000 and 2006: -0.4%
- up 9% in 2006

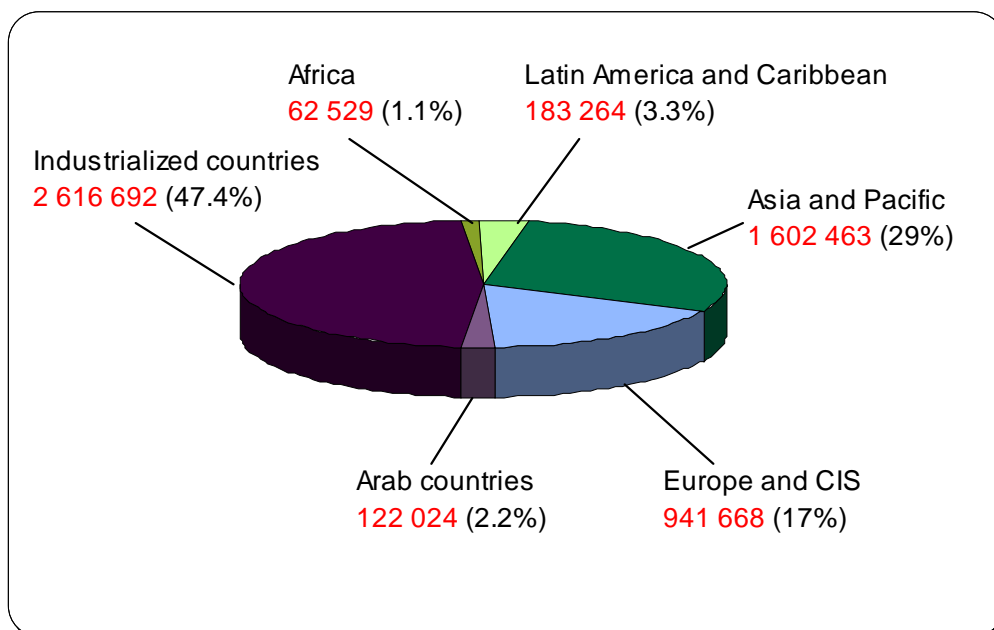
1.0 million **part-time** staff

- 19% of total number of staff
- average annual drop between 2000 and 2006: -1.1%
- down 22.8% in 2006



Postal staff

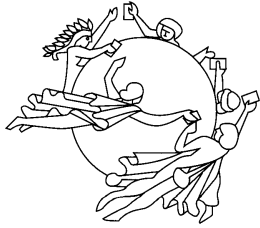
(estimates by region, 2006)



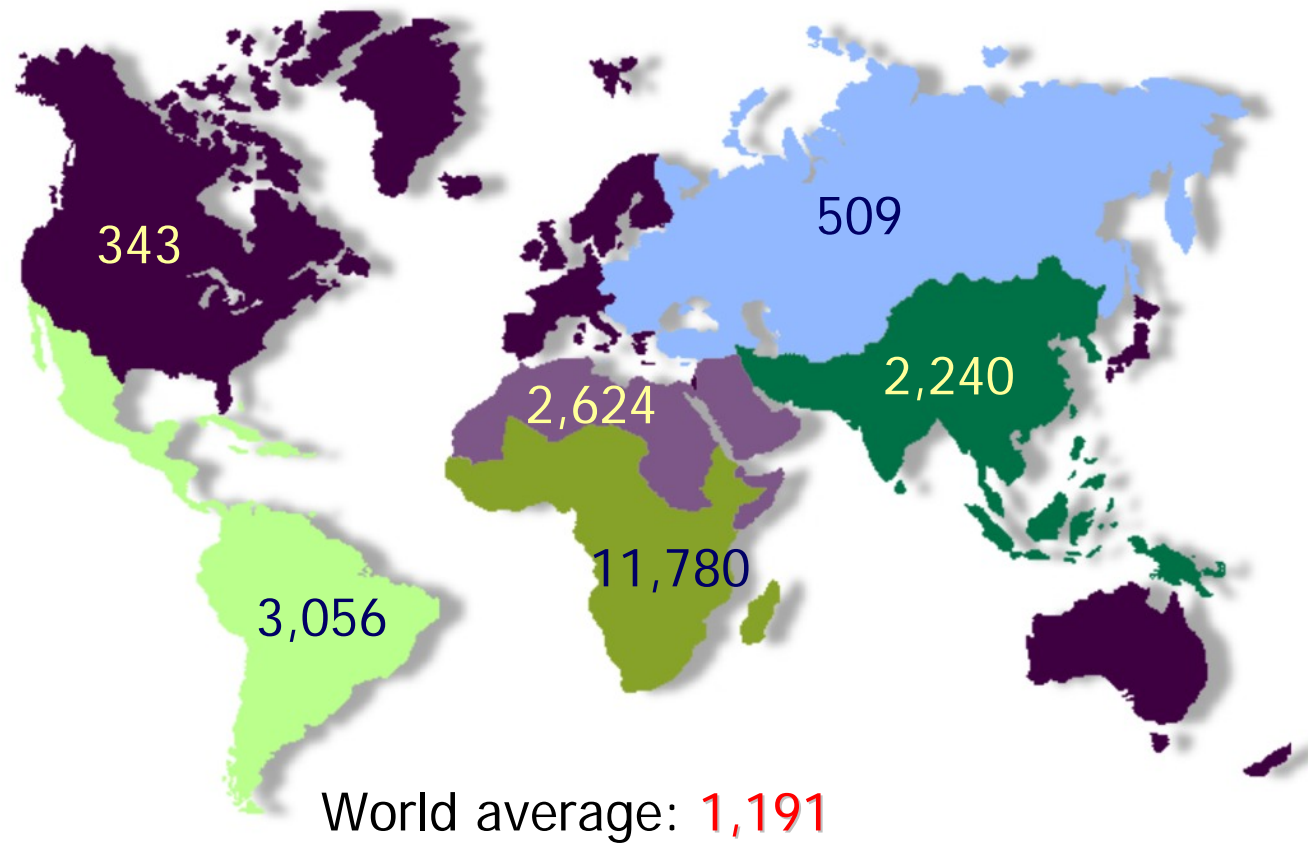
Globally, each staff member serves an average of 1,191 people

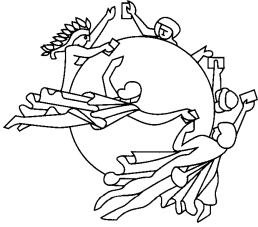
Variation
2005-2006

- Africa 1.2 %
- Latin America and Caribbean 0.4 %
- Asia and Pacific 2.7 %
- Europe and CIS 3.5 %
- Arab countries 3.3 %
- Industrialized countries -0.6 %



Number of people served by each staff member, 2006





Post offices

(world estimates, 2006)

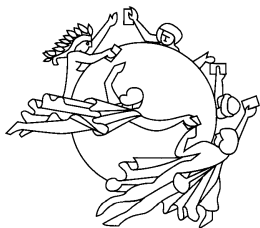
661,000 permanent post offices
2005-2006: -0.8%

338,000 offices staffed by postal administration officials

- 51.2% of total number of offices
- average annual drop between 2000 and 2006: -0.8%
- down 0.7% in 2006

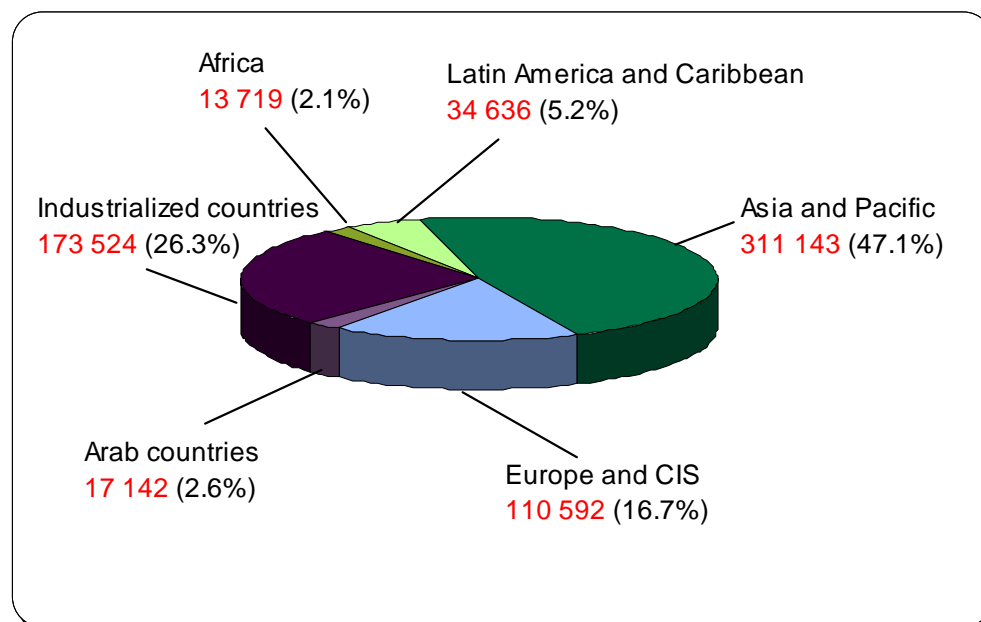
323,000 offices staffed by persons
from outside the postal administration

- 48.8% of total number of offices
- average annual growth between 2000 and 2006: 0.3%
- down 0.9% in 2006



Post offices

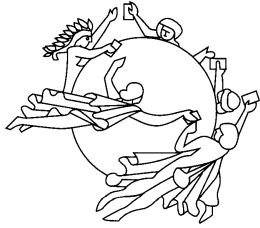
(estimates by region, 2006)



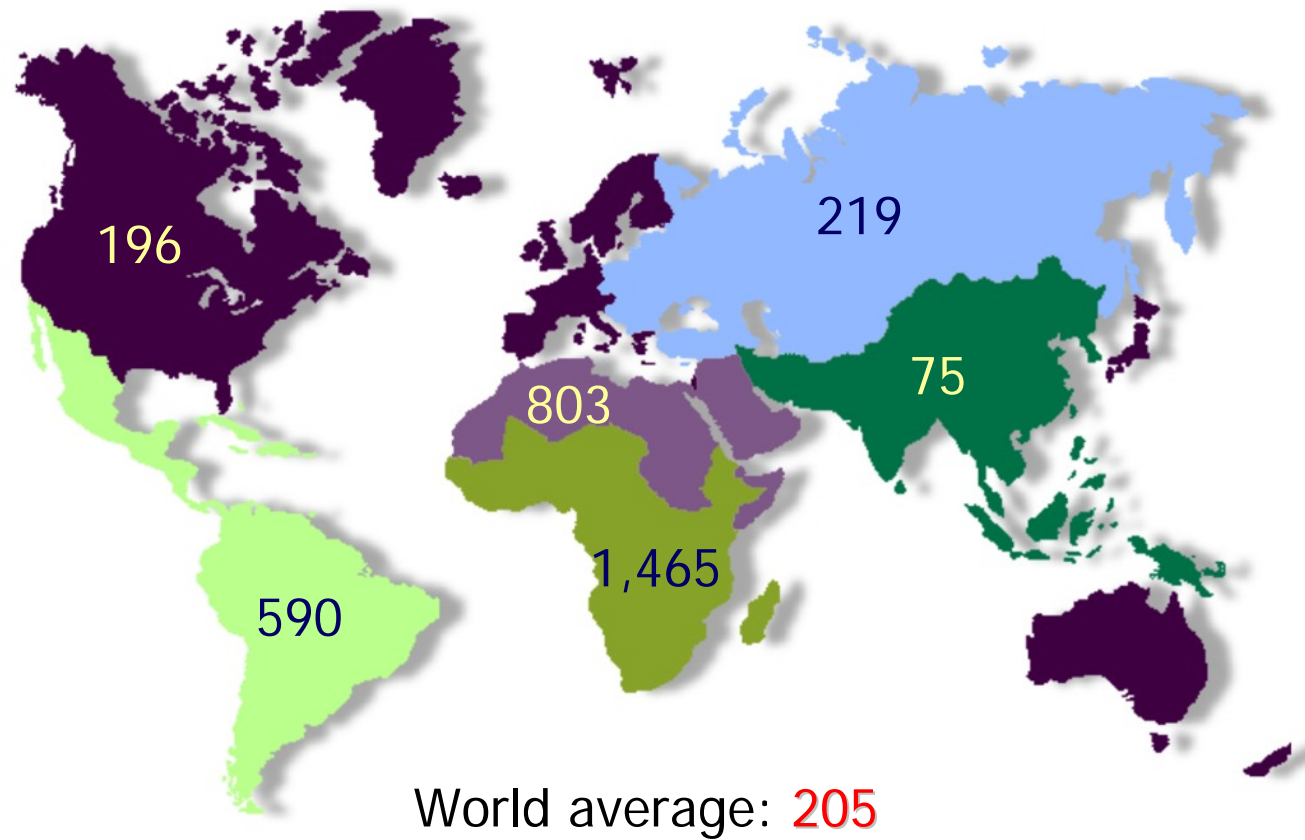
Globally, each permanent office covers an average of 205 km² and serves an average population of 9,961

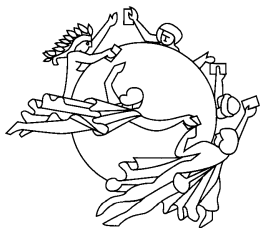
Variation 2005-2006

▪ Africa	-3.9 %
▪ Latin America and Caribbean	-7.0 %
▪ Asia and Pacific	-0.3 %
▪ Europe and CIS	-0.4 %
▪ Arab countries	-0.5 %
▪ Industrialized countries	-0.5 %



Average area covered by a permanent office (km²), 2006





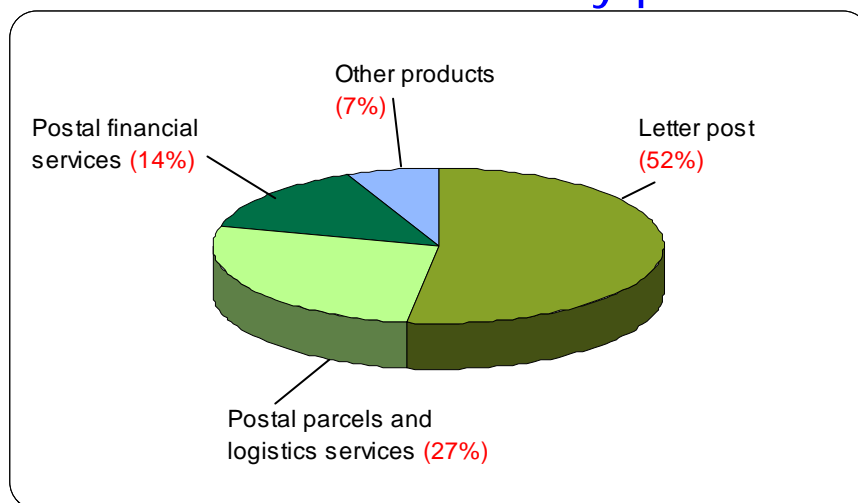
Postal revenue

(world estimates, 2006)

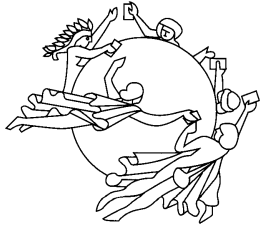
Global revenue: **204.8** billion SDR

- Rose by **13%** between 2005 and 2006
- Growth in 76.4% of the countries of the world

Breakdown of revenue by product

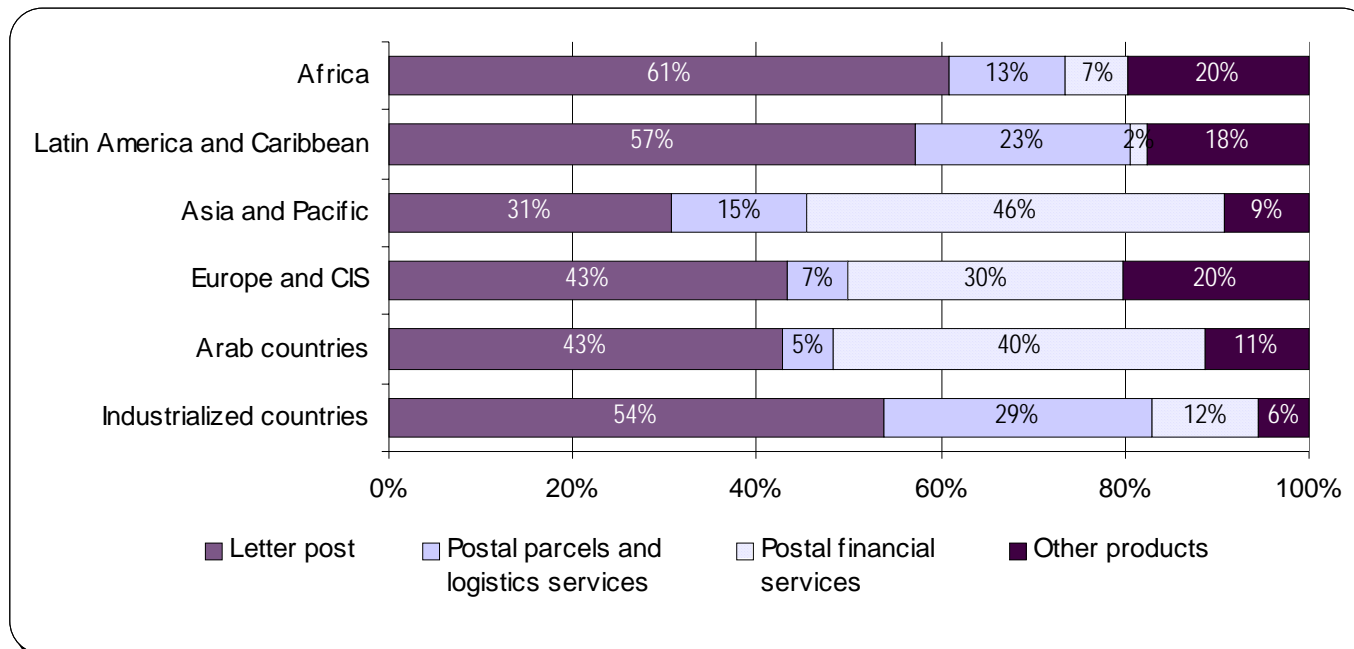


- The letter post generates 52.3% of operating revenue, 7.7% less than in 2005
- The share of postal parcels rises by 6%

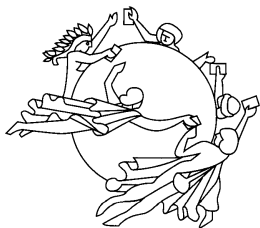


Postal revenue by product

(estimates by region, 2006)



- Financial services generate almost half of all revenue for postal operations in the Asia and Pacific region



Letter post

(world estimates, 2006)

Total traffic: **439.1** billion items

2005-2006: +0.8%

Domestic service

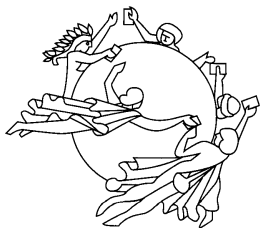
433.6 billion items (98.7% of total traffic)

2005-2006: +0.9%

International service

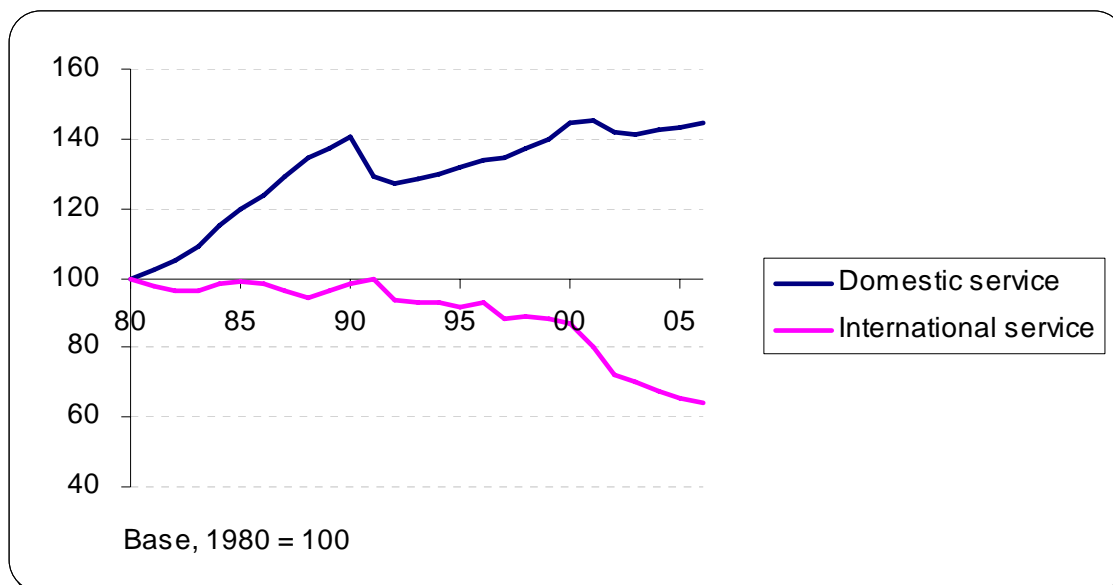
5.5 billion items (1.3% of total traffic)

2005-2006: -2.0%



Letter post

(world estimates)

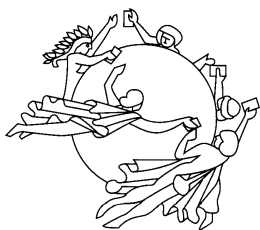


Domestic volumes
rose in 2006

The international service
continues to decline

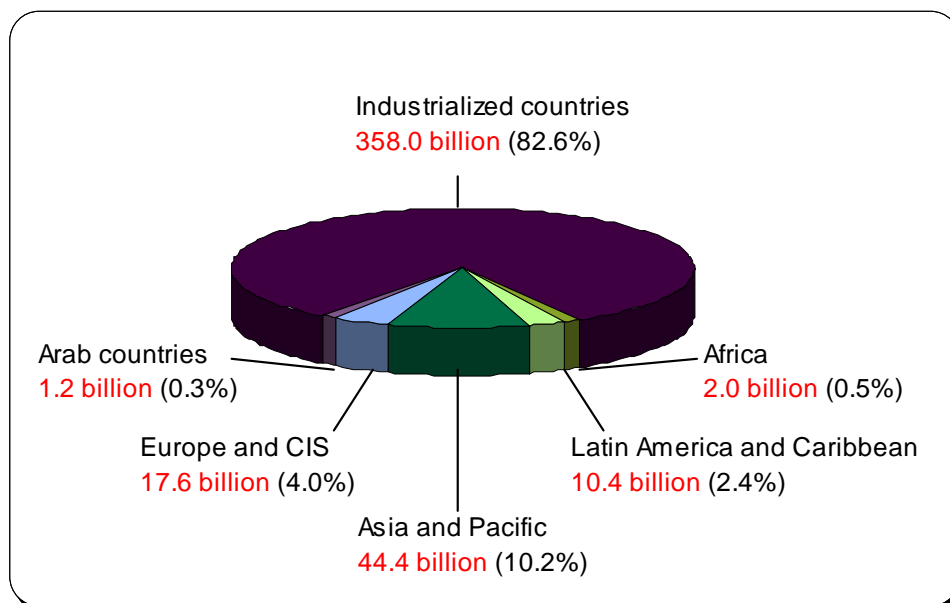
Average annual variation

	1980-1990	1990-2000	2000-2006	2005-2006
▪ Domestic service	3.4 %	0.3 %	0.0 %	0.9 %
▪ International service	-0.2 %	-1.3 %	-5.9 %	-2.0 %



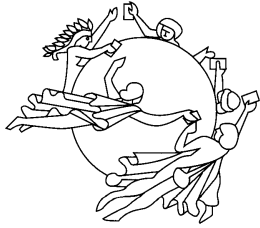
Letter post, domestic service

(estimates by region, 2006)



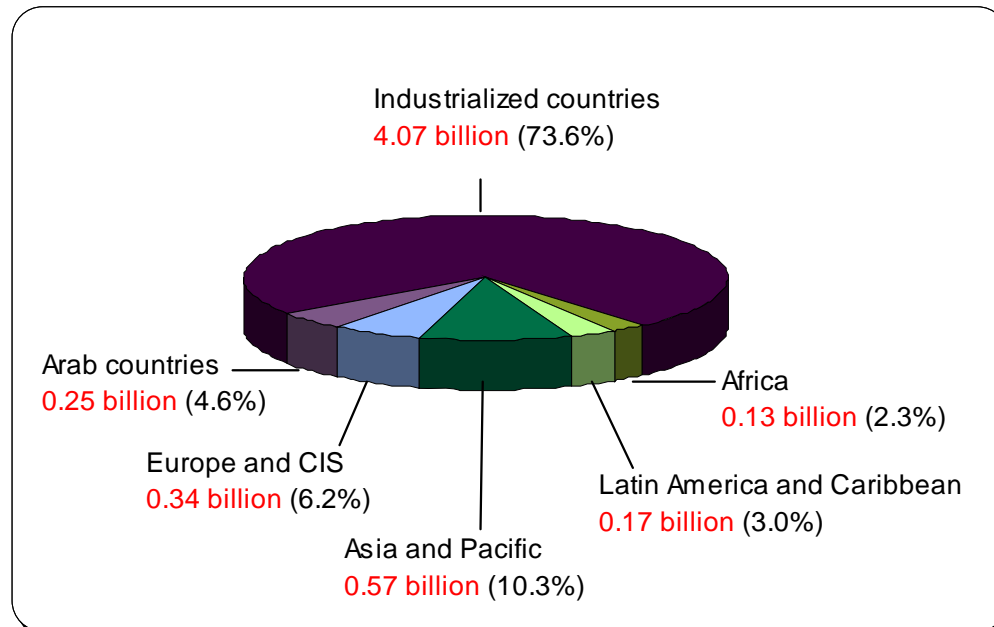
Growth in **51%**
of the countries of the world
(**62% in 2005**)

	Variation 2005-2006	% of countries experiencing growth
▪ Africa	2.1 %	30.2 %
▪ Latin America and Caribbean	0.4 %	81.0 %
▪ Asia and Pacific	1.1 %	68.6 %
▪ Europe and CIS	1.2 %	65.5 %
▪ Arab countries	-2.5 %	28.6 %
▪ Industrialized countries	0.9 %	30.0 %



Letter post, international service

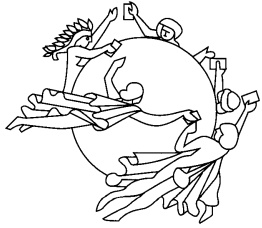
(estimates by region, 2006)



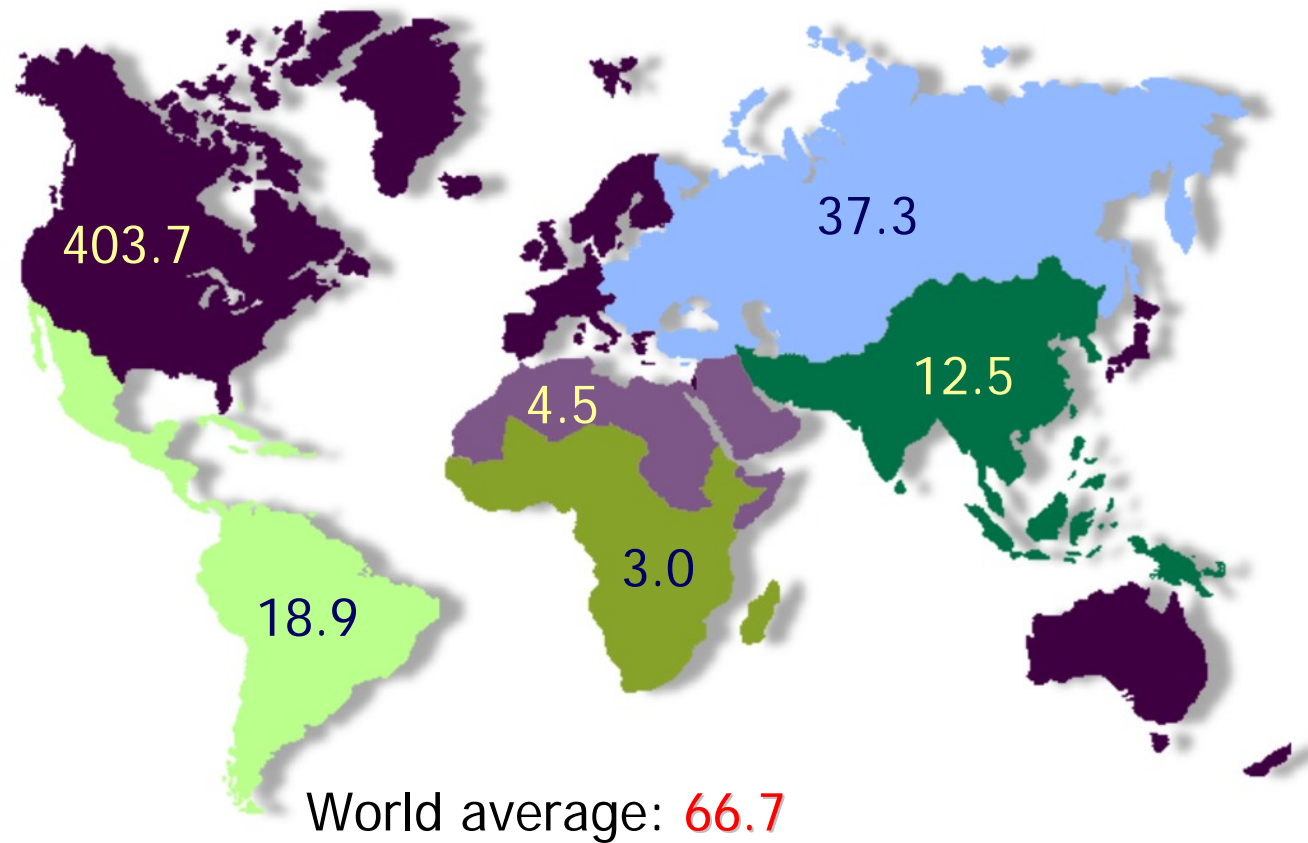
Growth in **27%**
of the countries of the world
(**28%** in 2005)

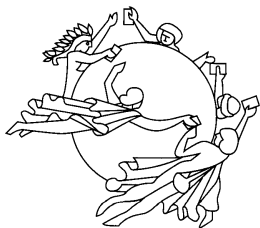
- Africa
- Latin America and Caribbean
- Asia and Pacific
- Europe and CIS
- Arab countries
- Industrialized countries

Variation 2005-2006	% of countries experiencing growth
-15.0 %	27.9 %
8.1 %	19.0 %
-2.7 %	22.9 %
-3.3 %	24.1 %
-5.0 %	38.1 %
-1.5 %	35.7 %



Number of letter-post items posted per capita, 2006

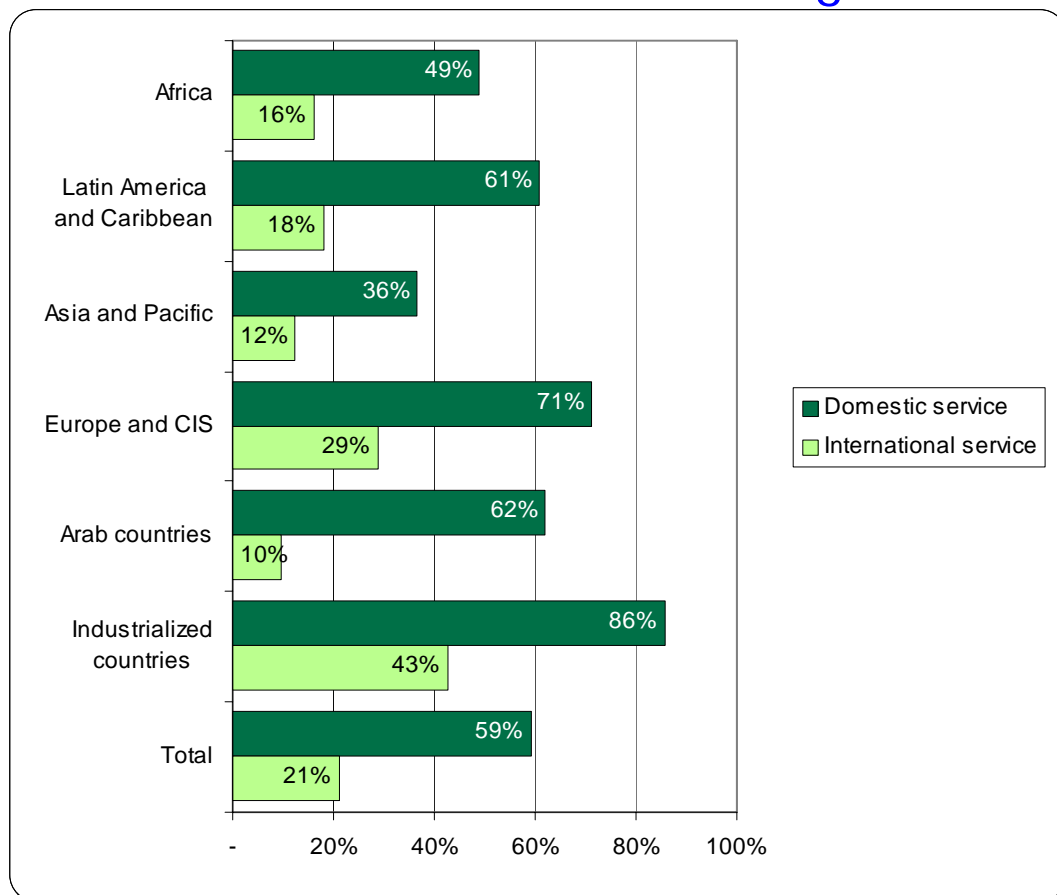




Advertising items

(regional estimates, 2006)

% of member countries offering an advertising mail service

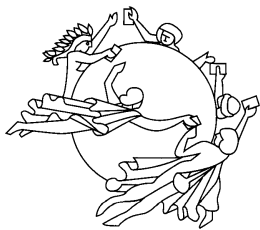


- Almost 60% of member countries offer an advertising mail service in their domestic service

- On average around the world, advertising items represent

37.6% of letter-post items in the domestic service

8.3% of letter-post items in the international service



Ordinary parcels

(world estimates, 2006)

Total traffic: **6,235** million items

2005-2006: +4.8%

Domestic service

6,195 million items (99.4% of total traffic)

2005-2006: +4.8%

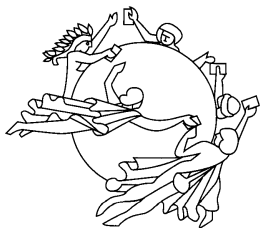
International service

40 million items (0.6% of total traffic)

2005-2006: +1.4%

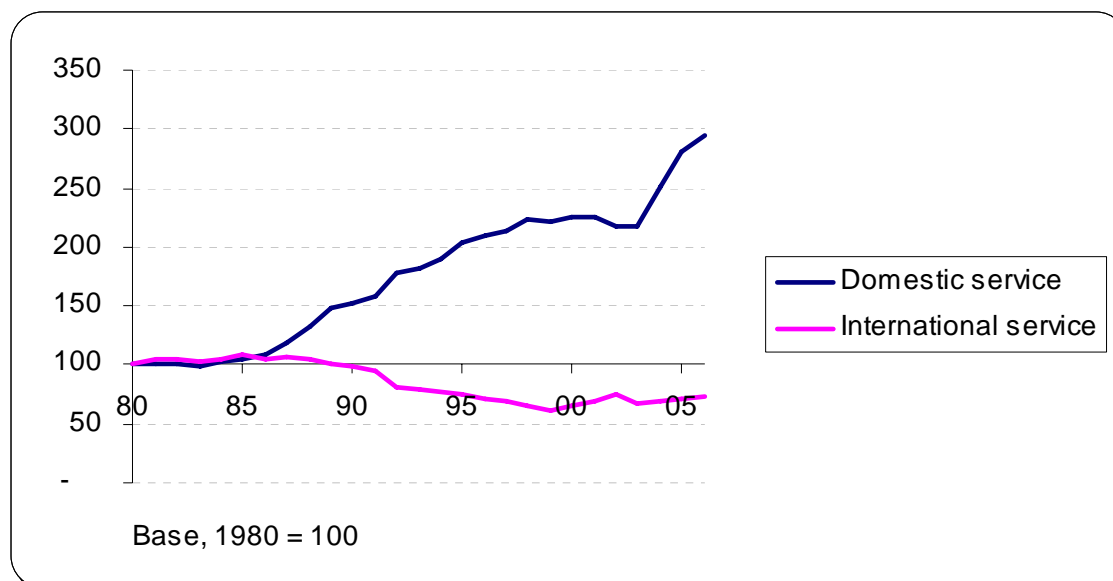
Data under review

UPU, Berne, November 2007



Ordinary parcels

(world estimates)

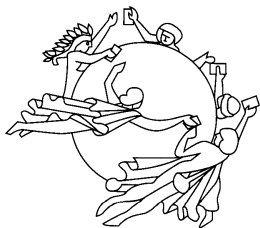


Worldwide volumes of postal parcels continue to increase in 2006

Average annual variation

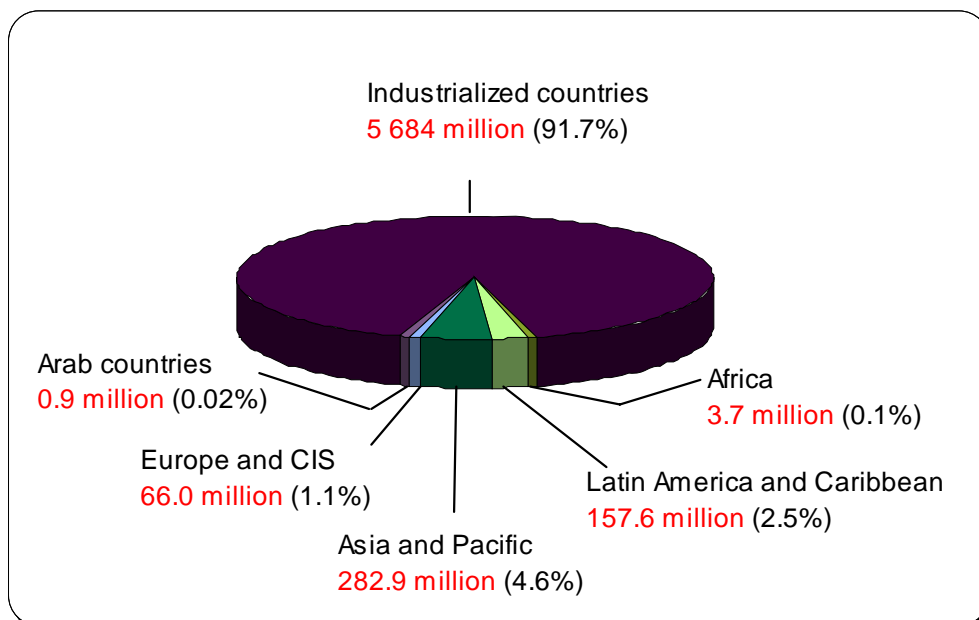
	1980-1990	1990-2000	2000-2006	2005-2006
▪ Domestic service	4.3 %	4.1 %	5.4 %	4.8 %
▪ International service	-0.2 %	-4.1 %	2.3 %	1.4 %

Data under review



Postal parcels, domestic service

(estimates by region, 2006)

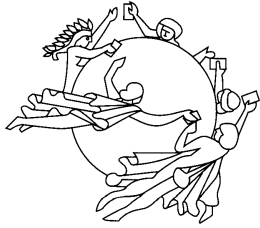


Growth in **46%**
of the countries of the world
(44% in 2005)

Variation 2005-2006	% of countries experiencing growth
------------------------	--

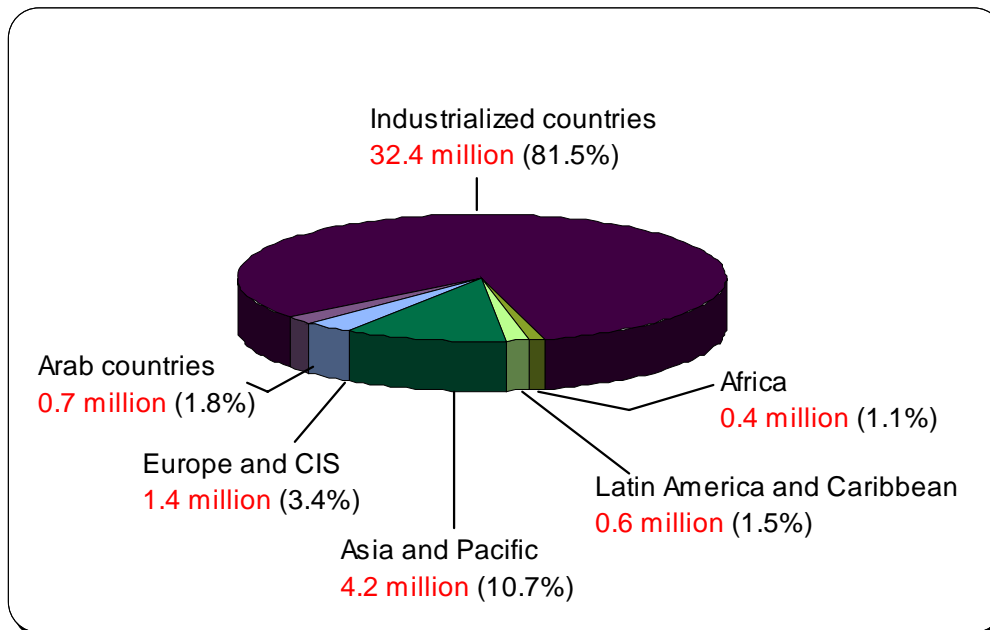
▪ Africa	11.7 %	32.5 %
▪ Latin America and Caribbean	-1.4 %	55.2 %
▪ Asia and Pacific	1.8 %	43.3 %
▪ Europe and CIS	-4.8 %	79.3 %
▪ Arab countries	-5.7 %	37.5 %
▪ Industrialized countries	5.2 %	32.4 %

Data under review



Postal parcels, international service

(estimates by region, 2006)



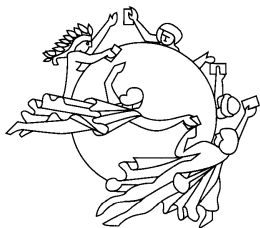
Growth in **51%**
of the countries of the world
(51% in 2005)

Variation
2005-2006

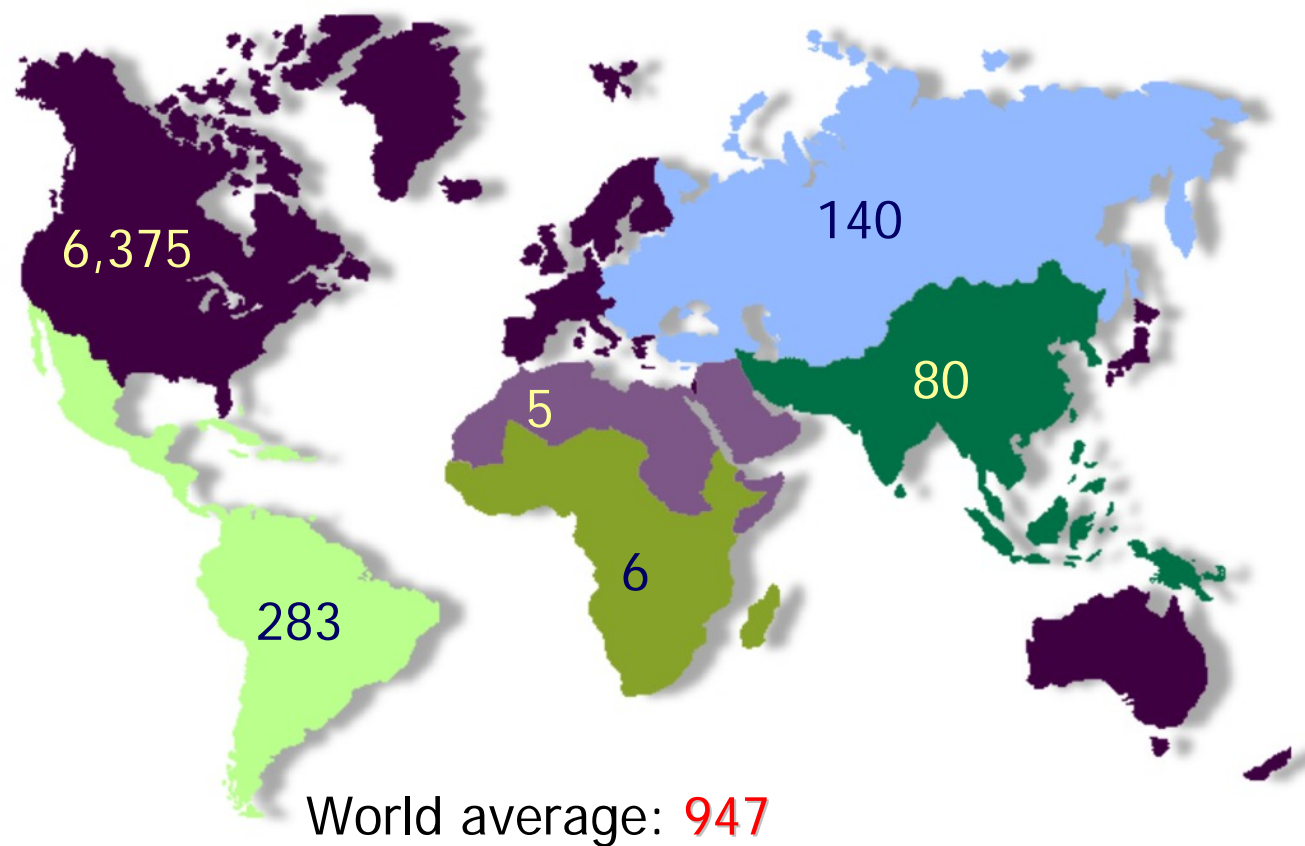
% of countries
experiencing
growth

▪ Africa	4.2 %	44.2 %
▪ Latin America and Caribbean	-6.6 %	40.0 %
▪ Asia and Pacific	-3.1 %	37.1 %
▪ Europe and CIS	21.4 %	75.0 %
▪ Arab countries	-5.4 %	45.0 %
▪ Industrialized countries	1.6 %	68.3 %

Data under review

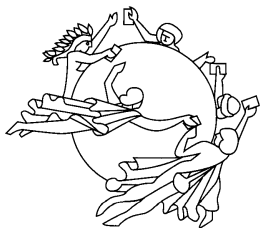


Number of postal parcels posted per 1,000 inhabitants, 2006



Data under review

UPU, Berne, November 2007



New products

(world estimates, 2006)

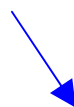
Hybrid mail

Domestic service

service offered by **22%**
of countries around the world



20% of **developing**
countries



32% of **industrialized**
countries

International service

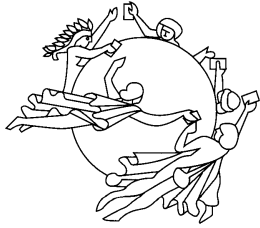
service offered by **13%**
of countries around the world



12% of **developing**
countries



18% of **industrialized**
countries



New products

(world estimates, 2006)

Logistics services

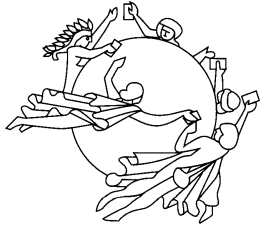
services offered by 28%
of countries around the world



26% of developing
countries



36% of industrialized
countries



New products

(world estimates, 2006)

Online Internet services

services offered by 60%
of countries around the world



56% of developing
countries

86% of industrialized
countries

Principal online
services offered:

- Track and trace (offered by at least 49% of countries)
- Information on tariffs (41%)
- Postcode lookup (32%)
- Sale of philatelic products (31%)
- E-mail service (30%)
- etc.